

**SHALBY**<sup>®</sup>  
Sanar INTERNATIONAL HOSPITALS



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**SHALBY**  
**Sanar International Hospitals**



**World-class patient experience provided  
by a multi-disciplinary team of experts**



# About Us

SHALBY Sanar International Hospitals is a 150-bedded multispeciality hospital based in the National Capital Region of Delhi in India. The Hospital offers comprehensive, advanced surgical care in specialities such as Cancer, Heart, Blood and Marrow Transplant, Kidney & Liver Transplant, Bone & Joint and Neurosciences.

With a team of experienced medical experts, state-of-the-art facilities and world-class infrastructure, the hospital has made a mark for itself not only amongst the domestic patients, but also the international patients coming to India for quality medical care.

The Hospital is part of SHALBY Group – one of the largest chains of hospitals and tertiary care centers in Western and Central India with 16 healthcare units, over 2000+ bed capacity, more than 500 active physicians and 3000+ employees.





## Mission

Leveraging global leadership in Joint Replacement to establish Multi-specialty care across Geographies.

## Values

ELITE | Excellence | Learning | Integrity  
Team Work | Empathy

## Vision

Exceeding expectation from Health







## Infrastructure

The Hospital strives to provide the best treatment services to the patients. All infrastructural facilities in the Hospital are aligned to the latest global standards, especially in radio diagnosis, research, clinical and surgical practices. The latest generation of MRI, CT, Digital X-Ray and Ultrasound Machines are standing testimonies to the Hospital's commitment to adopting the most advanced technologies. Some of the other infrastructural set-ups that are at par with the best in the world, include:

- 35 well-equipped ICU beds
- 14 dedicated BMT Rooms
- 4 customised Modular Transplant OTs
- 7 bedded Dialysis Unit
- Endoscopy Suite
- 24 hours Blood Bank with Blood Radiation Facility
- Dedicated Non-Invasive Cardiology





# State-of-the-art Equipment

The Hospital always endeavours to acquire the latest available systems in medical technology to provide high quality care to patients.

- Latest Generation Cath Lab
- 1.50 Tesla MRI
- 128 Slice CT
- Navigation System for Neurology and Orthopaedics
- Blood Irradiation
- High-End Microscopes
- Plasmapheresis and Stem Cell Harvesting Unit
- Electronically Remote-controlled Patient Beds





# Specialities

The Hospital follows a multidisciplinary approach to patient care. Listed below are the various Specialities and Departments that have so far provided services to thousands of patients from across the globe:

- Anaesthesia
- Arthroscopy & Sports Medicine
- Blood & Marrow Transplant
- Bone, Joint Replacement & Orthopaedics
- Cancer Care
- Cardiac Surgery
- Critical Care
- Dental & Maxillofacial Surgery
- Dermatology
- HPB Surgery & Liver Transplant
- Emergency & Ambulance Services
- ENT, Cochlear Implant & Voice Disorders
- Gastroenterology
- GI, General, Minimal Access & Bariatric Surgery
- Internal Medicine & Diabetology
- Interventional Cardiology
- Interventional Radiology
- Kidney Transplant
- Laboratory Services
- Nephrology
- Neurosciences
- Nutrition & Health
- Physiotherapy & Rehabilitation
- Plastic & Cosmetic Surgery
- Pulmonology
- Radiology & Imaging
- Transfusion Medicine
- Urology, Uro-Oncology & Andrology





# Medical Services

The Hospital provides multi-disciplinary comprehensive care through a dedicated system. A team of highly qualified specialists, surgeons, clinicians, nurses and healthcare professionals with years of experience are oriented towards the 'Patient-First' approach. It is this approach that has enabled the Hospital to carve a niche for itself in providing specialised care in areas such as: Cancer, Heart, Blood and Marrow Transplants, Orthopaedics, Neurosciences, Kidney and Liver Transplants, to mention a few.



## International Patient Services

The Hospital recognises the need for quality healthcare and constantly provides personalised services to patients from all across the world. The Hospital believes in providing seamless service to international patients and always goes that extra mile to make their stay as comfortable as possible.

The Hospital has a dedicated International Patient Service Unit, catering to all medical and non-medical requirements including: registration, OPD appointments, admission, discharge and other services.



## Services offered at International Patient Service Unit

### Visa Assistance

The International Team provides assistance at every stage of the visa process - right from sending the letter of invitation for visa application, selecting the visa type, assisting in filling up the form and identifying the documents to be attached, everything is taken care from start to finish. The team further assists in communicating with the Indian Embassy or High Commission of any country.



### Concierge & Travel Services

A dedicated Relationship Manager is assigned to any patient visiting the Hospital for treatment. The Manager becomes the single point of contact for providing assistance in terms of travel, ticketing, airport transfers, car hire, accommodation in a guest house or hotel, SIM card facilitation and currency exchange.

The Concierge Services are designed to offer patients the best assistance during their visit to the Hospital. The services and thoughtful facilities provided are a way to add more comfort and convenience. The Concierge Services are available 24x7.

SHALBY Sanar International Hospitals is, perhaps, one of the first Hospitals to have a concierge membership with Les Clefs d'Or. This is an international forum of concierge services that ensures the ability to deliver the finest quality of service. Serving more than 100 million guests every year, members of Les Clefs d'Or fulfill an infinite variety of requests.





## Language Translation Assistance

For any patient or accompanying members who require the services of an interpreter, well trained professionals who speak the language, with the choice of male or female, will be there to provide assistance on a complimentary basis.

## International Cuisines

We offer a wide variety of cuisines, specially curated by our internationally trained Chefs. Our multilingual Food & Beverage menu enables faster ordering with minimum wait time.





# Testimonials



**Rajiv Makhni (Patient's son)**  
India, Angioplasty

SHALBY Sanar International Hospitals is a unique hospital. It is where finally someone in India is doing something which is very important, and that is real service to the patients. Anyone who is looking towards getting really good treatment, then I think this is a great place. It is a unique organisation, I wish them all the very best.



**Al Qumairi Saeed Mohsen Awadh,**  
Yemen, Brain Aneurysm

Dr. Harnarayan Singh at SHALBY Sanar International Hospitals had treated my brain aneurysm. Thanks to Allah and the team, I am healthy and fine.



**Buthaina Adil, Iraq**  
Liver Transplant

Thanks to SHALBY Sanar International Hospitals, my transplant was successful and now I am recovering well.



**Anthony, Kenya**  
BMT

Thanks to SHALBY Sanar International Hospitals. They have taken care of me since the day I was admitted. I was discharged successfully and now I am on my road to recovery.



**Dr. Rano Rakhmonova, Russia**  
Bariatric Surgery

We came to SHALBY Sanar International Hospitals in India and I underwent bariatric surgery, which was perfect. We are very glad that we visited this hospital. This is one of the best hospitals that we have visited.



**Frederick Ankonu, Ghana**  
Kidney Transplant

I am very happy with SHALBY Sanar International Hospitals, for their treatment, their kindness, hospitality of their staff-right from the ICU to the ward. I have been taken care 24 hrs, round-the-clock. I am very glad and I would highly recommend SHALBY Sanar International Hospitals.



**Hadiyo Sahal Sheeb, Somalia**  
Platelet Rich Plasma Therapy

I came to SHALBY Sanar International Hospitals, using a wheelchair. After the treatment, I am feeling very good. Before I was always dependent on a wheelchair but now I can walk for 300-400 metres. I am very thankful to SHALBY Sanar International Hospitals.



**Geeta Rani, India**  
Oesophageal Cancer Surgery

I had a complex surgery as I was extremely under weight but I am fine now. At SHALBY Sanar International Hospitals I was treated very well; I am thankful to everyone in the team.



**Ismoil Pultove, Uzbekistan**  
BMT - Severe Aplastic Anaemia

After the treatment, I felt much better. Everything is now normal, my family and I are very thankful to the team at SHALBY Sanar International Hospitals, and we are hoping for my full recovery.



**Hadiya Hillan, Iraq, Revision Knee**  
Replacement Surgery

SHALBY Sanar International Hospitals is an excellent hospital with advanced ICUs. From a long time, I was suffering from knee problem. I underwent revision knee replacement surgery which was successful. Every service being offered at the Hospital is excellent.



**Elizabeth, Ethiopia**  
Peripheral Vascular Disease

SHALBY Sanar International Hospitals is the best. I needed wheelchair before but now I can walk. Thank you very much.



**SHALBY Sanar's  
highly skilled team  
of dedicated medical  
professionals**